

BEFORE YOU BOOK:

Until we know more about COVID-19 and/or it is defeated, we are going to be very aggressive about enforcing our temporary protective procedures. Before you commit to booking with us, please ensure you will be able to comply.

1) We will run **only one room each 90 minutes** to ensure your group is the only one in the building.

2) All rooms will now be private, meaning your group is guaranteed to be playing alone. As a result, the minimum charge to play a room will be \$120 for three or fewer players. For four players and up, our usual rates apply.

3) Social distancing within your group will be, obviously, impossible. **Masks and gloves are an absolutely must** and may not be removed at any time while on the premises. Anyone removing these minimal PPEs will be required to immediately exit the game and the building. **It is your responsibility to arrive already masked and gloved.**

4) **Entry** will be only via our **front door**, and **exit** versus our **rear door**. Our best parking option remains our lot behind the building, off Northhill Street. We ask that your assembled group arrive at our front door **fifteen minutes ahead of your playing time**, to receive the necessary guidelines for the games. Game clocks will be started at exactly the time of your appointment, and will expire exactly sixty minutes later. Only by arriving that crucial 15 minutes early can you be guaranteed the full hour long experience. This unforgiving policy arises from our need to thoroughly clean each room after each use to eliminate threats from an unforgiving virus.

5) Every member of your group must sign the waiver you will encounter when you book. We must have all your members' signed waivers before you can be admitted to the space. This is a change from our prior practice of having you sign waivers when you got here.

6) We will not be doing health screening at the door. We thus ask that you **stay home if you have a fever, flu or cold symptoms** or have any condition that might dangerous to others.

For our part, we promise:

*All of our space will be constantly cleaned and disinfected, especially the high-touch points.

*We, too, will be masked and gloved whenever we are in proximity to our guests. We may not wear masks while behind the counter and plexiglass, as guidance permits, so that you can clearly hear us as you stay behind the black and yellow line in our lobby.

*We have collapsed the lobby seating and removed the many puzzles we had in the lobby, in accordance with instructions from the state. For the same reason we have discontinued the post-game photo sessions for now.

*No staff member will report for work if showing the slightest sign of any illness whatsoever.

*We will do everything in our power to make certain that, despite these onerous rules, you have a great time from the moment you walk in our door. The good news is that none of this affects the actual playing of the games. And, just sayin', we have some pretty good games!

Like it or not — and we don't like it — these rules will be in effect as long as coronavirus and Connecticut dictate. We will be zealous in their enforcement, out of genuine concern for your health and safety...and ours! So we hate to say it, but if you can't see yourself following these rules, right down to arriving 15 minutes ahead, you should probably consider delaying playing escape rooms for now. Or, we guess, you can look for a shop that doesn't feel the same level, of concern we do. While we apologize in advance for rules we like less than you do, we will never apologize for that concern.

